



# Excel English

## Policy on Special Educational Needs/ Disabilities

### Special Educational Needs

Excel English is a small friendly language school where all students receive a high level of individual attention. It is understood within the English Language Teaching industry that students learn in different ways and teachers are normally experienced at adapting and differentiating materials and lessons for different types of learners.

However, Excel English does not have access to the resources and expertise that is typically found within the state school system at primary and secondary school level so we can only offer a basic level of support for learners with minor learning difficulties.

It is vital that the school receives full information about any special educational needs during the enrolment process and before you arrive at the school. This will help us to better prepare for your learning. If we cannot accommodate your needs this will also give us time to source and recommend an organisation that is better placed to do so.

### Physical Disability

Excel English operates on an inclusive basis and the ground floor of the school was designed to have full wheelchair access. Wheelchair users should obtain full information on accommodation options (and travel between accommodation and the school) during the enrolment process and before arriving at the school.

### Visual Impairment, dyslexia etc.

We can usually help clients with minor difficulties with their sight or hearing but our courses are probably not suitable for the totally blind or the very deaf. Please contact us if you may need special arrangements. If you are dyslexic it is very helpful if you can tell us in advance, in particular if you are planning to take an examination as we can make special arrangements for you but we need to know in good time.

### Mental Health Issues

Excel English is a small friendly school in a quiet and safe area of London, and people who are nervous about being away from home will find a warm welcome with personal support to help them adjust to life in this city. However, we do not have the expertise or the resources to accept clients with significant mental health problems and we strongly advise clients – or their parents or sponsors – to tell us before enrolling anyone who has a history of mental health problems so that we can advise whether our courses are suitable and/or make alternative recommendations.